

## Indonesia After-Sales Service for QSFP Optical Network Switches



### Overview

6com Products for fiber optical communication field such as metro network, access network, fiber channel, FTTH, Your Trusted Transceivers and Optical Netwo.

### Key Takeaways

Several Indonesian vendors provide QSFP optical transceivers and network solutions, offering technical support, compatibility testing, and potential after-sales service for optical network switches. Key Vendors and Service Options



1. Cloudtronics Indonesia Cloudtronics offers QSFP+ optical transceiver modules compatible with major brands. While their website primarily lists products, they are positioned as a local distributor, which typically includes technical support and warranty handling for optical modules purchased in Indonesia (Cloudtronics Indonesia), . 2. Transceiver Asia Transceiver Asia supplies SFP, QSFP, and XFP modules compatible with Cisco, HP, Huawei, and other network switches. They provide networking solutions for businesses, which often include installation guidance, compatibility testing, and support services for optical transceivers (Transceiver Asia), . 3. 6COM Indonesia 6COM is a fiber optical transceiver manufacturer and supplier with a presence in Indonesia. They offer active and passive components, subsystem solutions, and over 30 types of switches for compatibility testing before shipment, which indicates a level of pre-sales and post-sales technical support for QSFP modules (6COM), . 4. Sarana Jaringan Indonesia Sarana Jaringan Indonesia provides network solutions and ICT services, emphasizing client support and service quality. Their experience in IT and communication technology suggests they can assist with installation, troubleshooting, and ongoing support for optical network switches (Sarana Jaringan Indonesia), .

#### Considerations for After-Sales Service

- **Warranty and Replacement:** Check if the vendor offers local warranty coverage for QSFP modules and optical switches.
- **Technical Support:** Ensure the provider can offer on-site or remote troubleshooting, firmware updates, and compatibility verification.
- **Compatibility Testing:** Vendors like 6COM provide pre-shipment switch testing, which reduces post-installation issues.
- **Local Expertise:** Choosing a vendor with qualified engineers and experience in optical networks ensures faster response times and reliable service.

#### Recommendations

For businesses in Indonesia seeking after-sales support for QSFP optical network switches, it is advisable to contact these vendors directly to confirm the scope of their service agreements, warranty terms, and technical support capabilities. Combining product supply with local service ensures minimal downtime and efficient network operation.

## Article Content

Your Trusted Transceivers and Optical Network

We provide a free 5-year warranty, a 30-day return window and a 90-day exchange window for most

TARMOC | SFP,Fiber Accessories,Switch,Media Converter

Founded in 2017, TARMOC is a global provider of reliable networking devices, Fiber, and accessories. TARMOC is involved in all

Accelerated AI Clusters | HPC Datacenter | Enterprise Networking

NADDOD is a professional provider of innovative optical networking solutions for AI Data Centers, HPC InfiniBand/Ethernet,

All About QSFP Cables, Connectors, and More

The result is a small tolerance loop between the optical devices and lenses, which leads to

FS | AI Infrastructure, Data Center, Enterprise Networking and

As a worldwide provider of high-performance network products and solutions, FS offers switches, optical transceivers, cabling

How to Install or Remove SFP, SFP+, QSFP, and XFP Modules

SFP and other optical modules are key components of any fibre optic network. They enable high-speed connections

The Ultimate Guide to QSFP Cable: Everything You Need to Know

Introduction Quad Small Form-factor Pluggable (QSFP) cables are essential in modern data centers and network

QSFP28 Transceiver: Complete 100G Connectivity Guide (2026)

QSFP28 transceiver guide covering module types, pricing, compatibility, and deployment. Learn how to choose,

Transceiver Asia

Networking Solutions for Your Business. SFP, QSFP, and XFP modules compatible with Cisco, HP, Huawei, and more.

SFP SFP Plus QSFP Modules: Practical Network

The Pluggable Module Family SFP, SFP+, and QSFP modules are hot-swappable transceiver modules

Transceiver Asia

Enterprise-Grade Connectivity. Fraction of the Cost. Networking Solutions for Your Business. SFP, QSFP, and XFP modules

Cloudtron QSFP+ Optical Transceiver Modules

QSFP+ Optical Transceiver Modules Cloudtron QSFP+ Transceiver - 40Gb/s LR4 1310nm Single-Mode-10Km Read More Spec Sheet

SFP Transceivers

Both Multi Mode and Single Mode optical fibres can be utilised for various types of data transmission. QSFP+ can be ordered in both

6COM Jpower Indonesia

Produk yang kami produksi dan jual meliputi transceiver optik; Mux dan OADM untuk jaringan optik pasif; transponder, muxponder,

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This document is for preliminary research. Verify specifications against current standards, product documentation and project requirements.

